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DOCKET NO.: 11159ROUS01U (NORT10-00137)
Customer No.: 33000

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor Patent Application of : K. Scott Ramey, et al.

U.S. Serial No. : 09/414,590

Filing Date : October 8, 1999

Title : METHOD, APPARATUS AND ARTICLE OF MANUFACTURE
FOR WEB-BASED CONTROL OF A UNIFIED MULTI-
SERVICE COMMUNICATION SYSTEM

Group Art Unit : 2154

Examiner : L.D. Donaghue

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Commissioner for Patents
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1. Petition to Withdraw Holding of Abandonment;
2. Copy of Certificate of Mailing by First Class Mail, Amendment Transmittal Letter, Amendment and Response to Office Action, check in the amount of \$416.00 for the additional claims fee, and return postcard receipt filed in USPTO on April 14, 2004;
3. Statement of Kathy Hamilton;
4. User Detail Report; and
5. Postcard receipt

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP PETITIONS, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on 9/10/04.

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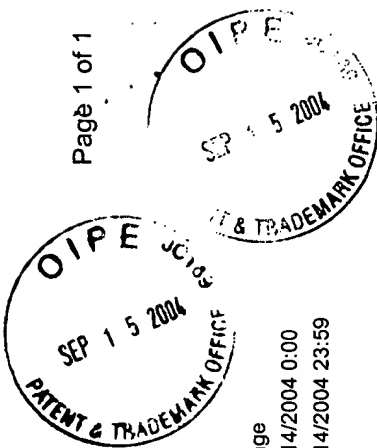
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Filed : October 8, 1999
For : METHOD, APPARATUS AND ARTICLE OF MANUFACTURE
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SERVICE COMMUNICATION SYSTEM
Group No. : 2151
Examiner : A.T. Caldwell

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Date:

April 14, 2004

Mailer

Kathy Hamilton

Date:

4/14/2004

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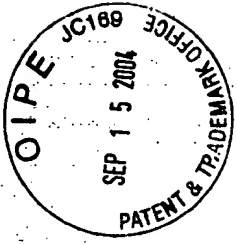
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Docket No.: 11159ROUS01U (NORT10-00137)

The following documents were received in the U.S. Patent and Trademark Office on the date stamped below:

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